

SRA BOARD
1 July 2021

CLASSIFICATION – PUBLIC



Consultation engagement programme

We engaged with more than 8,300 people through our engagement programme.

Promotional activities:

- **Securing media coverage** – through articles and commentary in the Law Gazette, Legal Futures, Solicitors Journal and The Times.
- **Publishing digital promotional materials** – featuring an interactive webinar with live questions from stakeholders, hosted through the SRA's YouTube channel and viewed more than 450 times.
- **Delivering targeted promotion** - including a lead article in our 'SRA Update' e-newsletter, sent to around 200,000 solicitors, in our 'Compliance News' bulletin which goes to Compliance Officers in all law firms, and by directly contacting key stakeholders.

Virtual roundtable meetings

Professional communities and representative groups

- Association of Asian Women Lawyers
- Association of Muslims Solicitors
- Association of Women's Solicitors, London
- Black Men in Law
- Black Women in Law
- Black Solicitors Network
- British Ghanaian Lawyers Union
- British Nigerian Law Forum
- City of London Law Society
- Devon and Somerset Law Society
- Global Butterflies
- Hindu Lawyers Association
- In-house lawyers
- InterLaw Diversity Forum
- Lawyers with Disabilities Division
- Lesbian and Gay Lawyers Association
- Society of Asian Lawyers
- Society of British Bangladeshi Solicitors
- The Association of Disabled Lawyers
- The Sole Practitioners Group
- UK Society of Chinese Lawyers
- Women in the Law

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Consumer groups, charities and law centres

- Age UK London
- Diverse Cymru
- East European Resource Centre
- North Kensington Law Centre
- Refugee Action
- Support Through Court, Birmingham
- The Association of Consumer Support Organisations
- University of Brighton
- Wiltshire Law Centre

Technology and innovation stakeholders

- Advanced
- Aristone Solicitors
- Certainty the National Will Register
- ClauseMatch
- Deloitte
- Innovate UK
- Law Society of Scotland
- Legal Connection
- Legal Utopia Limited
- Ministry of Justice
- Permira
- Redefine Legal
- Rocket Lawyer
- Teal Legal
- University of Oxford

Focus groups with members of the public

- Carers
- People who are neurodiverse
- People who are deaf or visually impaired
- People who experience a learning disability / Conwy Connect
- Members of the public from different regions of England and Wales

Social media polls

Social media engagement was another core feature of our engagement programme, both in terms of promoting the consultation, and to support our engagement with stakeholders about the draft business plan and budget. This included 4 polls that we ran through our LinkedIn and Twitter channels, and that resulted in over 7,700 engagements.

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LinkedIn poll 1:

“Setting & maintaining high standards for the profession is a key priority for us. When considering this, where should our main focus be?”

New SQE exam	40%
Continuing competence	15%
Money laundering compliance	6%
All equally important	38%

LinkedIn poll 2:

Anticipating & responding to change is key. What do you think will impact greatest on the legal sector next year? If other, comment below

Covid-19	29%
Cyber security	16%
EU exit	24%
Tech and innovation	32%

Twitter poll 1:

Legal tech and innovation are a priority for us. Do you think they make it easier for people to get the legal help they need?

Yes	21.7%
Some people but not all	43.8%
No	34.5%

Twitter poll 2:

We are consulting on our plans for the year ahead. Where should we focus our work?

Covid-19 impact	49.7%
Adopting legal tech	11.8%
Better public information	30.2%
Our Solicitors Register	8.3%